

Sections	WHOLE SCHOOL			ACTING			BA TTA			MUSIC		
	% agree			% agree			% agree			% agree		
	2021	2020	2019	2021	2020	2019		2020	2019		2020	2019
Overall, I am satisfied with the quality of the course.	79	90	88	90	95	100	88	94	88	76	89	83
Section 1: Teaching	82	88	87	91	93	99	87	94	90	81	84	82
Section 2: Learning opportunities	84	84	84	95	95	95	88	90	86	81	78	78
Section 3: Assessment and feedback	72	72	75	71	86	94	71	69	68	72	70	71
Section 4: Academic support	83	89	88	89	93	100	88	90	89	81	87	83
Section 5: Organisation and management	70	74	71	65	77	87	78	81	79	69	69	64
Section 6: Learning resources	79	82	82	87	89	98	85	83	78	77	80	78
Section 7: Learning community	86	86	89	88	97	100	92	97	96	85	81	84
Section 8: Student voice	69	70	73	68	81	78	78	67	77	67	66	69
Response rate %	79	84	93	80	95	100	81	91	97	80	76	90

NSS results 2021		WHOLE SCHOOL			ACTING			BA TTA			MUSIC		
ACADEMIC BOARD /BOARD OF GOVERNORS		% agree			% agree			% agree			% agree		
<i>Question:</i>		2021	2020	2019	2021	2020	2019	2021	2020	2019	2021	2020	2019
	Overall, I am satisfied with the quality of the course.	79	90	88	90	95	100	88	94	88	76	89	83
01	Staff are good at explaining things.	89	93	92	90	95	100	88	94	88	89	92	91
02	Staff have made the subject interesting.	83	88	90	95	95	100	85	94	88	83	82	86
03	The course is intellectually stimulating.	75	86	84	90	95	100	88	94	91	70	79	76
04	My course has challenged me to achieve my best work	82	88	84	90	89	95	85	97	91	81	84	77
	Section 1: Teaching	82	88	87	91	93	99	87	94	90	81	84	82
05	My course has provided me with opportunities to explore ideas or concepts in depth	88	84	84	100	95	95	88	84	76	87	81	82
06	My course has provided me with opportunities to bring information and ideas together from different topics	80	81	80	95	95	90	85	94	85	75	71	73
07	My course has provided me with opportunities to apply what I have learnt	83	88	88	90	95	100	92	94	97	80	83	80
	Section 2: Learning opportunities	84	84	84	95	95	95	88	90	86	81	78	78
08	The criteria used in marking have been clear in advance.	61	68	73	75	89	100	65	74	71	58	60	64
09	Marking and assessment has been fair	64	63	64	42	79	90	62	55	56	69	62	57
10	Feedback on my work has been timely	79	73	80	90	84	95	81	65	74	76	74	80
11	I have received helpful comments on my work	82	83	82	75	89	90	77	81	74	86	84	82
	Section 3: Assessment and feedback	72	72	75	71	86	94	71	69	68	72	70	71
12	I have been able to contact staff when I needed to.	89	95	92	95	95	100	96	100	94	84	93	88
13	I have received sufficient advice and guidance in relation to my	83	85	89	90	89	100	85	84	88	81	84	84
14	Good advice was available when I needed to make study choices on my course	78	87	84	82	95	100	83	87	85	76	86	77
	Section 4: Academic support	83	89	88	89	93	100	88	90	89	81	87	83
15	The course is well organised and is running smoothly.	59	72	67	60	84	95	62	84	71	59	64	59
16	The timetable works efficiently for me	74	72	73	70	68	76	81	77	82	73	70	68
17	Any changes in the course or teaching have been communicated effectively.	76	77	74	65	79	90	92	81	85	76	73	66
	Section 5: Organisation and management	70	74	71	65	77	87	78	81	79	69	69	64

